



TERMS & CONDITIONS

All trips are offered subject to our standard terms and conditions. Please review these terms and conditions carefully prior to completing your reservation. By payment of the deposit, you signify your agreement to be bound by these terms and conditions.

1. STANDARD DAY TOURS

Prices & Reservations

Our prices are in ISK Icelandic Krona. No deposit is required for standard day tours. Payment as per agreement with prepayment or invoice after the tour.

Cancellations & Refunds

We require written notification of cancellation from the traveler.

Cancellation received for more than 24 hours – Full refund

Cancellation received for less than 24 hours – No refund

2. PRIVATE DAY TOURS

Prices & Reservations

Our prices are in ISK Icelandic Krona.

Payment as per agreement with prepayment or invoice after the tour.

Reservations for private tours have to be in written form. Date, time, kind of service and group size has to be stated in the booking reservation.

Prepaid:

We require a 20% nonrefundable deposit payment for private tours upon reservation.

Final pay is due 6 weeks prior to the event.

Sleipnir tours operated by Geymslusvæðið ehf. , legal number 4507911219.

Adresse: Stálhella 2, 221 Hafnarfjörður; info@sleipnirtours.is



Cancellations & Refunds

We require written notification of cancellation.

Cancellation received less than 28 days notice - 80% refund

Cancellation received less than 14 days notice - 50% refund

Cancellation received less than 7 days notice - No refund

Delayed Payments on deposit reservations:

Sleipnir tours reserves the right to treat cases of delayed payments as a cancellation of the booking, and the company can withdraw its confirmation of services. Please note that this only applies if a payment has not been made at least 6 weeks prior to the tour departure, and no agreement has been made for paying the remaining balance.

Disclaimer:

We make no exceptions to our cancellation policy for any reason and strongly recommend you purchase trip cancellation or interruption insurance to protect yourself from unexpected circumstances before or during your trip. We are not responsible for expenses incurred in preparation for or as a consequence of any canceled trips, such as airline tickets. We recommend confirming your trip with us before making rail/air arrangements that might be non-refundable.

No Liability

Neither we, nor our directors, owners, employees, contractors and agents shall be responsible or liable for, and the traveler forever and unconditionally releases all of the foregoing persons and entities from and in respect of any personal injury, death, property damage, inconvenience, loss of time, delays, or any other loss or damage, direct or indirect, which the traveler or other persons accompanying the traveler or their property may suffer or sustain as a result of or arising from:

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- participating in the tour and any events or activities in conjunction with or within the tour
- failure on the traveler's part to make timely payments to us or any other service provider
- any act, omission or negligence of any direct air carrier, motor coach company, hotel or any other person or company providing any accommodation or event or activity or other goods and services in conjunction with the tour
- cancellation of flight or other travel arrangements
- theft, accident or mechanical breakdown
- weather or other forces of nature, government action, civil unrest, strikes, and any other causes beyond our control.

Responsibility

We will not assume responsibility for any company or person who fails to provide goods or services that have been contracted for any of its events and tours. In such cases alternative goods or services will be sought on a best efforts basis but cannot be guaranteed.

Incidental Charges

Traveler agrees to be responsible for all incidental charges incurred in excess of those covered by the package and, if billed to us, such incidental charges are payable to us by the traveler on our demand. Incidental charges can include food, beverages, telephone and internet use, parking fees.

Credit Card Payments

Traveler's authorization to use his credit card number for the deposit and/or final payments indicates traveler's complete compliance with our booking terms and conditions. Verbal authorization of traveler's credit card confirms traveler's reservation.

PRIVACY POLICY

Sleipnir Tours is firmly committed to protecting the privacy of our customers and visitors to our website and to protecting the security of the information from clients.



- We collect personal information when you register for a trip quote or otherwise voluntarily provide such information to provide a better user experience.
- We prevent unauthorized access, and we do not sell, rent, or loan our subscriber or customer lists to third parties for email marketing.

Disclosure of your information

Sleipnir Tours is an Icelandic company and is subject to Icelandic laws. We may disclose personal information without the users permission to respond to legal requirements, enforce our policies, respond to claims that a listing or other content violates the rights of others or protect anyone's rights, to protect our guests, staff, associates or property (including this site).

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